Health Scrutiny Committee

Health and Social Care ICT Linkages

30 July 2009

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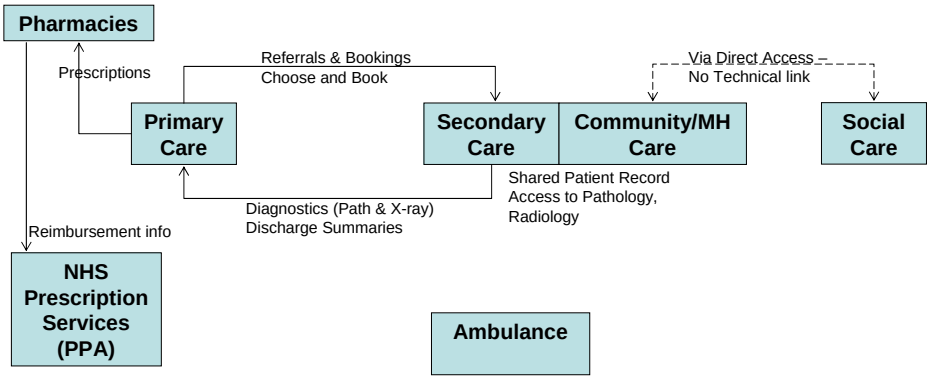
What do we mean by ICT linkages?

- Enabling information to flow between systems in a secure and managed process that facilitates the appropriate sharing of information between staff and organisations.
- The benefits of linking ICT systems is that relevant Information is available to various professionals across different departments and organisations who are involved in the care of patients/service users.
- Information Sharing is facilitated by linking ICT systems, however, appropriate sharing of paper records also takes place where ICT linkages are not possible.
- All information sharing within and between organisations has to be the appropriate governance frameworks, specified by legislation and best practice.

What linkages do we have at the moment?

Across healthcare and beyond . . .

Current linkages



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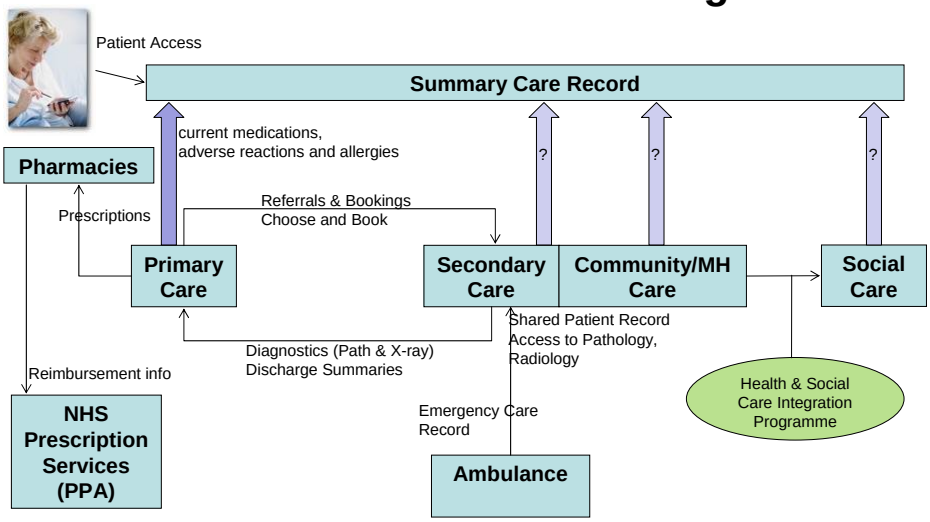
Current and Planned linkages



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Health & Social Care Integration Programme - 1

- Enabling relevant information to be shared between the NHS Care Records Service and adult electronic social care records systems.

- Approach includes:
  - Upgrading existing social care IT systems
  - Enabling social care systems to obtain NHS number
  - Using 'NHS Data Spine' to share health and social care assessments and care plans between care practitioners.
  - Ensuring appropriate Information Governance including the requirement for any information sharing between the NHS and social care only with the individual's consent

- Work commenced on:
  - Contact assessment
  - Overview assessment
  - Specialist assessment outcome
  - Integrated care/support plan

Health & Social Care Integration Programme - 2

- Demonstrator sites
  - Phase 1 – 9 sites (Barnsley, Camden, Hampshire, Lincolnshire, Rochdale, Shropshire, Stockport, Warwickshire and Westminster)
  - Aim: **"test and evaluate innovative approaches to effective information sharing between health and social care, and partner organisations"**

- Timescales
  - April 2010 - planned date for health systems to be enabled for exchanging messages with social care systems
  - But..
  - Actual implementation dates not yet confirmed
  - Social Care systems connectivity dates not yet confirmed, Frameworki working with Greenwich to develop and test NHS connectivity – good progress to date.

Sharing information - the importance of governance

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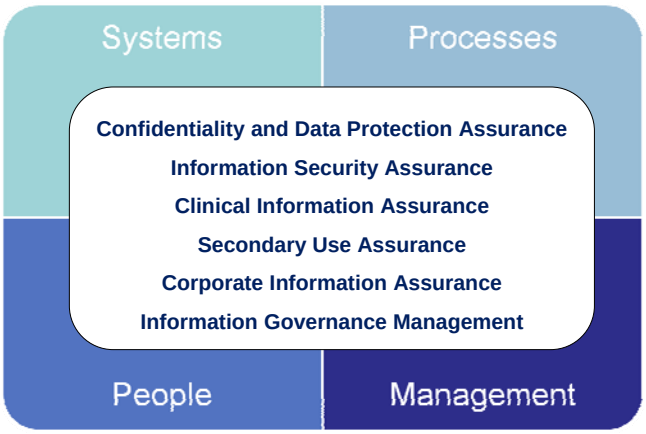
Information Governance



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Information Governance Toolkit

Standards	2006/07	2007/08	2008/09
Confidentiality and Data Protection Assurance	50%	74%	75%
Information Security Assurance	76%	92%	85%
Clinical Information Assurance	33%	75%	91%
Secondary Use Assurance	NA	52%	71%
Corporate Information Assurance	8%	75%	100%
Information Governance Management	64%	87%	93%

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Final Thought……..

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Summary

- Information exchange across organisations is a national issue, hence being addressed nationally
- We have a number of local interim processes to provide a solution address short-term requirements
- The issues are not all technical – Information Governance